

Vine House Surgery Patient Participation Group

PPG Meeting Minutes

Present

Sasha Macintosh - Vine Street Surgery (Chair)
Jenni Cussell – Patient
Juanita Scott – patient
Maureen Ryland - patient

Apologies

Helen Graves
Christine Widdowson
Chris and Eric Woolley
Sylvia Masters-West – Patient
Helen Graves

Previous Actions

- | | |
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| • Information for noticeboards on Blood pressure. | Completed |
| • Results of patient feedback forms. | Completed |
| • Nomination of Chairperson and secretary for the group. | Ongoing |

Agenda

- Previous minutes discussed and all agreed that they were accurate.
- Maureen Ryland was welcomed back to the group.
- Patient toilet has now been replaced, currently awaiting flooring and decoration.
- Members would like leaflets and contact details for Jo Kelly the social prescriber. – These are located on the noticeboards in and around the surgery
- Feedback forms have been completed and evaluated, a copy of this is attached to the minutes.
- Jenni asked if there was specific information about blood pressure and how to monitor this. Sasha updated that there is a display of information and handy booklets for patients to take, situated in the surgery at the end of the corridor.
- Jenni stated that some boards are difficult to read as people are sitting on front of them, Maureen updated that it is important to not have too much information on them as it can be overwhelming.
- Flu clinics and covid vaccination eligibility updated by Sasha.
- Ask my GP changes – this service is now available all day, routine requests are from 07.00am until 18.30pm these will be triaged and may take one to five days for a response. Acute problems are triaged daily until 11.00am.
- The Vine House walking group continues to have minimal attendance, Posters are placed around the surgery of planned walking dates. The last walk of this year will take place on Thursday 13th November at 10am from the surgery. The walks will then recommence in the spring of next year.
- Newton Pharmacy are providing daily doses in pouches, Helen Graves will bring the demonstration pack to the next meeting to show members how they work.

NEXT PPG MEETING

Date: Thursday 11th December 2025

Time: 2pm

Place: The Hive community Hub, Finkin Street Grantham