



Monthly friends and family test responses

Latest month may be incomplete

Chose time period
01/03/2023 00:00:00 to 29/..

Practice	fft_response	Month of time_sent											
		March 2023	April 2023	May 2023	June 2023	July 2023	August 2023	September 2023	October 2023	November 2023	December 2023	January 2024	February 2024
Vine House Surgery	Don't know							1			1		
	Good	17	10	8	10	5	9	8	9	13	9	7	7
	Neither good nor poor		3	2	3	1	2	2	5	3	3	2	3
	Poor	2	3		2	2				1	2	1	
	Very good	72	74	75	70	78	65	64	82	67	64	78	33
	Very poor	1	2	1	2	1			2	2		1	1

All responses to FFT questions:

new question: "Overall, how was your experience of our service? "

